



## Request to Pend a Visitors to Canada Policy (when arrival date is unknown or uncertain)

- Complete this form ONLY when you have already issued a Visitor to Canada policy but the planned arrival date is not known.
- If you submit this form, we may agree to pend the policy (subject to the rules and maximum periods specified below in the Pending Rules). When the arrival date is known for certain we will then make one change to the policy with no service fee (the normal \$25 fee will apply if there are any subsequent changes).
- You MUST notify us of the verified arrival date or request another reset of the pended status, **PRIOR** to the end of each pended period to maintain the policy's pended status. Failure to do so will result in a \$50.00 administrative charge.
- Once a policy has been pended, the agent MUST notify 21<sup>st</sup> Century of the new confirmed arrival date **BEFORE** the applicant actually arrives in Canada. Failure to notify us PRIOR to arrival will result in the penalty described in the Pending Rules below and a Waiting Period will apply as described in the Policy.

Name of Agent: \_\_\_\_\_ Agency Code: \_\_\_\_\_

Check one:  **First Request** – pend this policy for \_\_\_\_\_ days from the original effective date, or  
 **Reset Request** – reset the pended status on this policy for a further \_\_\_\_\_ day period.

Policy# \_\_\_\_\_  **Super Visa**  **Other** Original Effective Date: \_\_\_\_\_

Name(s) of Insured (s): \_\_\_\_\_

Upon Head Office approval of any "First Request" or "Reset Request", the policy will be held in a "pended" status up to the "Policy Pended to" date specified in the box at the bottom of this form. To keep this policy in a pended status beyond that date, it is the responsibility of the undersigned agent to provide an update to 21<sup>st</sup> Century before the end of the Pended Period to confirm the policy is still required. **Failure to notify 21<sup>st</sup> Century of the new arrival date or to reset any pended status within the required period will result in a \$50.00 administrative charge in addition to any other penalties described below.**

Agent's signature: \_\_\_\_\_ Date: \_\_\_\_\_ Ph: \_\_\_\_\_

### PENDING RULES:

If the applicant(s) ultimately does not travel to Canada or is refused entry to Canada, you must request that the policy be cancelled within the pended period. In this circumstance the premium will be refunded, less a \$25.00 service fee, upon receipt of a completed 21<sup>st</sup> Century Visitor to Canada Cancellation request form. Super Visa policies can only be cancelled if the visa is denied; a date change will therefore need to be made at the end of the maximum allowable pend period to advance the Coverage Period to a future date if the arrival date is still not determined.

If the applicant(s) on a pended policy arrive(s) in Canada before 21<sup>st</sup> Century is notified, coverage will NOT be made effective until the date we have received written notification that the applicant has arrived. 21<sup>st</sup> Century will not retroactively validate insurance coverage and no claim will be considered while a policy is held in pended status. In this circumstance, a Waiting Period will apply as described in the Policy. A \$50 administration fee will also be charged in these circumstances.

**If all applicant(s) on a pended policy are under age 60, we will pend the policy for a total of up to 180 days. A Medical Declaration may be required if any applicant moves into the 60-plus age category during the pended period.**

**If any applicant is age 60 or older, we will pend the policy for a total of up to 90 days. A Medical Declaration will be required if any applicant moves into the 86-plus age category during the pended period.**

In all circumstances, the premium to be charged and the eligibility rules will be based on the attained age on the new Effective Date of the revised policy. If any request to pend or reset a pended status results in any applicant moving into a different age band, the additional premium must be paid (and/or any required Medical Declaration submitted) before the policy will be pended further. 21<sup>st</sup> Century reserves the right to refuse to pend any policy.

### Head Office Use

Pending Request: Approved  Declined  Policy Pended to: \_\_\_\_\_

Signature of 21<sup>st</sup> Century Representative \_\_\_\_\_ Date \_\_\_\_\_

Form PendReq-1302

**This form must be sent by fax to 21<sup>st</sup> Century at 1-866-255-0155, or scanned and emailed to [info@21stcenturytravelins.com](mailto:info@21stcenturytravelins.com)**